INSTALLING A NEW COPY OF THE SMARTSET APP

FREESTYLE EDGE KEYBOARD (KB950)

Version: March 10, 2020

OVERVIEW

The SmartSet App offers a graphical alternative to onboard programming your Kinesis keyboard. The App does not get installed on your PC, you run it directly from the keyboard's "v-Drive".

IMPORTANT NOTES:

- Unlike conventional keyboard software, the SmartSet App is designed to be run directly from the keyboard's onboard memory (aka v-Drive).
    - Versions 1.9.4 and later can be run from the v-Drive or the desktop (with the v-Drive connected) depending on your preference.
- Each keyboard has its own version of SmartSet App. Do not attempt to install a SmartSet App for another Kinesis keyboard on the v-Drive.
- Non-US users: The SmartSet App requires that your computer is running the US keyboard driver.

WINDOWS AND MAC VERSIONS ARE PRE-INSTALLED

For your convenience, the Freestyle Edge is pre-loaded with both Windows & Mac versions of the SmartSet App. Simply open the v-Drive (SmartSet + F8), navigate to the "FS EDGE" removable drive in File Explorer/Finder, and launch the appropriate version of the App for your operating system. See User's Manual for full instructions.

WHY WOULD I NEED TO DOWNLOAD THE SMARTSET APP

It is only necessary to download a new copy of the SmartSet App if 1) the pre-installed version was damaged/deleted, 2) you want to access a newer version of the App which may have new features or bug fixes, or 3) you find the pre-installed version to be incompatible with the latest version of your operating system (e.g., macOS Catalina requires the 64 bit version of the App).

You can view the version number of the pre-installed SmartSet App from the Help menu inside the App.

INSTALLATION INSTRUCTIONS

Step 1) Open the keyboard's v-Drive using the onboard Shortcut "SmartSet + F8". Then locate the "FS EDGE" removable drive in File Explorer (Windows) or Finder (macOS).

Step 2) To make room on the v-Drive for new version of the App, you will need to delete the old version by moving it to the trash. *Note: MAC USERS will need to empty their trash to clear the space (right-click the trash can).*

Don't worry, your custom configuration settings are stored separately so deleting the SmartSet App will not lead to data loss.
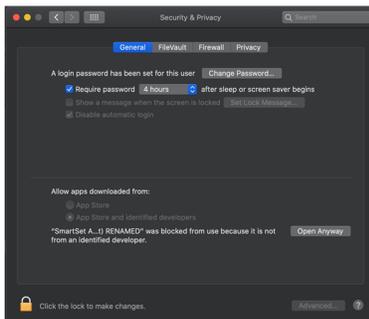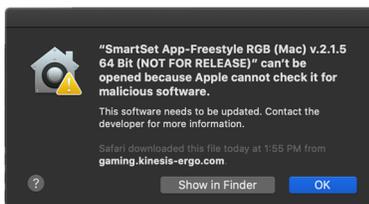
Step 3) Download the desired Windows or macOS version of the SmartSet App for the Freestyle Edge here: https://gaming.kinesis-ergo.com/fs-edge-support/#smartset

 *macOS Catalina users will need to download the 64 bit version of the App

Step 4) Locate the downloaded App on your PC (wherever downloads are saved) and unzip if necessary.

Step 5) MAC USERS ONLY- Since the SmartSet App is downloaded from our website, you must run it once from your desktop *before* transferring it to its permanent home on the v-Drive. Double-click the new version of App to open it, and then close it.

If macOS prevents you from opening the App, navigate to "System Preferences" and select the "Security & Privacy" menu. Under the "General" tab select "Open Anyway" to launch the App, then close it. Once the App has been opened once from your desktop you may now copy it to the v-Drive.

Step 6) Copy and paste the new version of the SmartSet App from your desktop to the "FS EDGE" removable drive in the top level of the folder (do not copy it to any of the subfolders).

If you are downloading version 1.9.4 or later, you have the option of running the App directly from your PC so feel free to move the App to which ever folder is most convenient for you. *Note: You still have to "connect" the v-Drive to your PC so the App can read/write to the keyboard for custom programming.*

Step 7) Once the new version of the App has been copied to the v-Drive, you can launch it from there anytime you want to custom program your device.

INSTALLATION TROUBLESHOOTING

- If you receive an error message saying that the App has been "damaged", make sure you verified the App from your Mac before copying it to the v-Drive (Step 5 above).
- If there is not room on the v-Drive to copy the new version of the App, delete the old version and then empty your trash.
- If the App cannot find certain configuration files, make sure it was copied to the top level of the v-Drive and not into any of the subfolders.
- If you accidentally delete another file/folder on the v-Drive, do not worry. You can replug the keyboard to regenerate those files.

USING THE SMARTSET APP
Please consult the User's Manual for detailed programming instructions.

FOR ADDITIONAL ASSISTANCE
If you still need help, please submit a ticket and one of our trained technicians would be happy to help walk you through the installation process.

https://gaming.kinesis-ergo.com/contact-tech-support/